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PATENT

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Signed: 

Peter K. Trzyna (Reg. No. 92,801)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Inventor	:	William John Delinsky, Timothy James Fish, Michael D. Morency, David Gary Walker
Serial No.	:	09/692,697
Filed	:	October 19, 2000
For	:	A SYSTEM FOR TRANSFERING AN INBOUND COMMUNICATION TO ONE OF A PLURALITY OF CREDIT-COUNSELING AGENCIES
Group Art Unit	:	3691
Examiner	:	Hamilton, Lalita M.

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MS: RCE  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

S I R :

In the above-referenced patent application, please enter the following amendment and consider the application in view of the amendment and the remarks set forth below. It is believed that no new matter has been added.